

Deputy Team Leader / Knowledge Management and Research Expert

Landell Mills is leading a consortium in a bid for the EU-funded **Knowledge Management Support Services** that will provide technical support to the EU Service for Foreign Policy Instruments (FPI).

We are seeking candidates for a full-time, long-term **Key Expert 2 – Deputy Team Leader / Knowledge Management & Research Expert**. Key Expert 2 will be responsible for all work related to knowledge management and research – as well as providing administrative, management and coordination support to the Team Leader.

About the project

The purpose of the FPI Knowledge Management Support Services contract is to support FPI in strengthening existing – and establishing new – sustainable and systematic mechanisms and processes to foster, capture, use and disseminate knowledge more effectively in the areas of rapid response, conflict prevention, peacebuilding and crisis preparedness. This will be achieved through the provision of technical expertise in four interlinked areas:

- **Knowledge Management & Research:** Knowledge production and capture are effectively strengthened; and individual and institutional experiences, good practices, and knowledge are better harnessed. This includes through the provision of external analyses and research (both desk and on the ground), and through contributions and in complement to existing EU analyses and data-gathering processes (including but not limited to conflict analysis screening, structural country assessments and sector evaluations; and in close coordination with relevant EU services including DG INTPA, DG NEAR, DG ECHO, the EEAS and JRC).
- **Monitoring & Evaluation:** Independent high-quality monitoring and evaluation of FPI crisis response, conflict prevention and peacebuilding actions. This includes the identification of lessons learned and recommendations; considering the added value and specificities of FPI, and their connectedness, complementarity and coherence with other EU and non-EU interventions.
- **Events:** The sharing, gathering and exchange of information, analyses and lessons learned; and the capacities of staff are strengthened through the organisation of relevant and high-quality events.
- **Communication & Visibility:** Strengthening of the awareness, visibility and understanding of FPI's work internally and across relevant European Commission services as well as within the EU Member States, partner countries and organisations. This covers the fields of rapid response, conflict prevention, security and peace; and supports democracy, human dignity and the rule of law, including at very short notice and in demanding circumstances such as post-disaster and conflict zones.

About the role

The Deputy Team Leader / Knowledge Management and Research Expert reports to the Team Leader on the FPI Knowledge Management Support Services project. The role covers all work related to knowledge management and research. In addition, the successful candidate will provide administrative, management and coordination support to the Team Leader.

The role is full-time, comprised of 880 days over the duration of the FPI Knowledge Management Support Services project (01/03/2025-31/03/2029).

Required expertise and experience

Qualifications and skills

- At least a Master's Degree in international relations, peace and conflict studies, social sciences, or other relevant field related to this assignment, notably research in international relations, peace and conflict studies, and social sciences. In the absence of a university degree, five (5) additional years of professional experience are required;
- Proficiency in oral and written English;
- Working knowledge of French will be considered an asset;
- Excellent writing and reporting skills;
- Excellent networking skills;
- Excellent communication skills;
- Ability to work with people of different nationalities, religions and cultural backgrounds;
- Computer literacy (minimum: MS Office).

General professional experience

- Minimum five (5) years of proven experience in sectors relevant to the contract;
- Proven capacity to lead and manage a diverse team with a range of experiences;
- Experience in and knowledge of EU external action programmes, projects and procedures;
- Experience in and knowledge of FPI will be considered an asset;
- Experience in project monitoring and evaluation.

Specific professional experience

- At least three (3) years of proven experience in crisis response, conflict prevention, peacebuilding, policy dialogue and negotiations, and/or economic, cultural or public diplomacy and in programming, identification, implementation, monitoring and/or evaluation processes with a non-EU geographical scope;
- At least two (2) years of professional experience in the framework of EU external actions;
- At least two (2) years of professional experience in delivering and facilitating capacity building, training and/or coaching support both in person and virtually in areas relevant to FPI and/or in knowledge management;
- Proven experience in and knowledge of countries of implementation of FPI actions will be considered an asset;
- Experience with knowledge management systems and databases;
- Excellent writing skills;
- Excellent research and analytical skills in areas relevant to FPI, to be substantiated with at least one publication;
- Experience of working in gender, age and/or diversity mainstreaming in conflict and security interventions will be considered an asset.

How to apply

Please send an up-to-date CV, as well as your desired daily fee rate, to hannah.isaac@landell-mills.com. The deadline for applications is Friday 18 October 2024. Please send any queries regarding this role to the same email address.